

Access from iPhone

The instructions provided in this section were verified against iOS 13.5. Please remember to utilize username@dreamscape.com or mail.dreamscape.com where appropriate.

You can set up your mail account on an iPhone in two ways:

- Manually.
- Automatically. You will not have to specify most of the mail settings. Instead, Plesk will generate a QR code and a link using which your phone will download your mail profile with the necessary settings.

To set up a mail account on an iPhone manually:

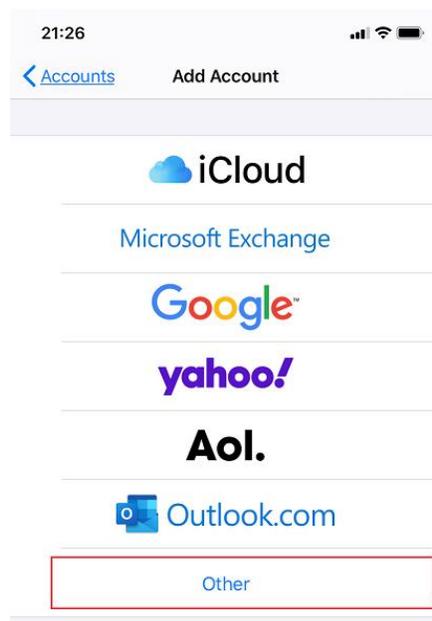
1. Go to **Settings > Password & Accounts**.



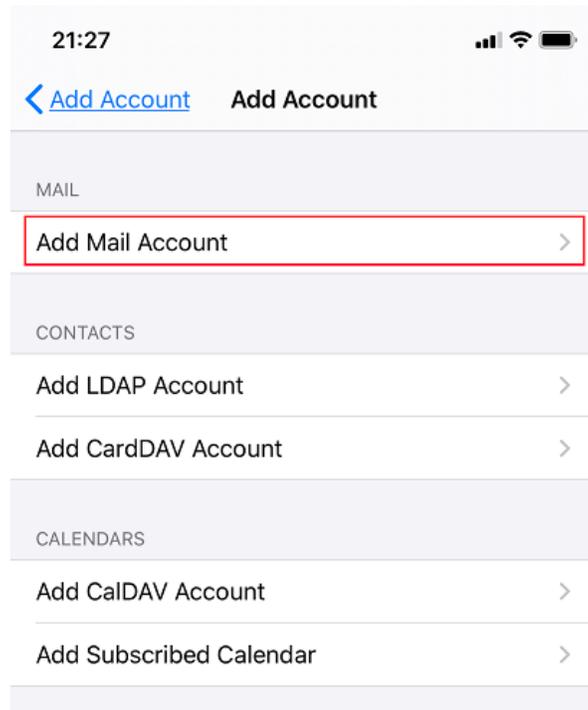
2. Tap **Add Account**.



3. In the displayed list of email providers, select **Other**.

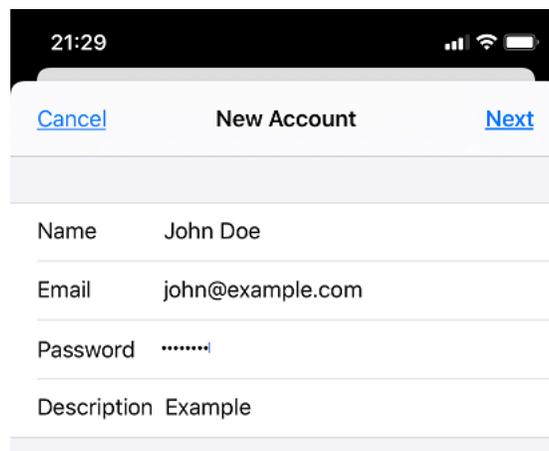


4. Tap **Add Mail Account**.



5. On the **New Account** screen, enter the following information and then tap **Next**:

- The name that will be displayed in your emails.
- Your full email address, for example, *john@example.com*.
- The password of your email account.
- (Optional) Your account description.



6. To keep the copies of email messages on the server, tap **IMAP** at the top of the screen. If you do not want to keep them on the server, tap **POP**. Then specify the details of your incoming and outgoing mail servers and tap **Next**:

- Your domain name in the "Host Name" field, for example, *example.com*.
- The name of your email account in the "Username" field, for example, *john@example.com*.
- The password of your email account.

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[Cancel](#) **New Account** [Next](#)

IMAP POP

Name John Doe

Email john@example.com

Description Example

INCOMING MAIL SERVER

Host Name example.com

Username john@example.com

Password

OUTGOING MAIL SERVER

Host Name example.com

Username john@example.com

Password

7. Once the email configuration is added, tap **Save**. The connection to the specified server will be verified.

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 **Verifying**

IMAP POP

Name John Doe

Email john@example.com

Description Example

INCOMING MAIL SERVER

Host Name example.com

Username john@example.com

Password

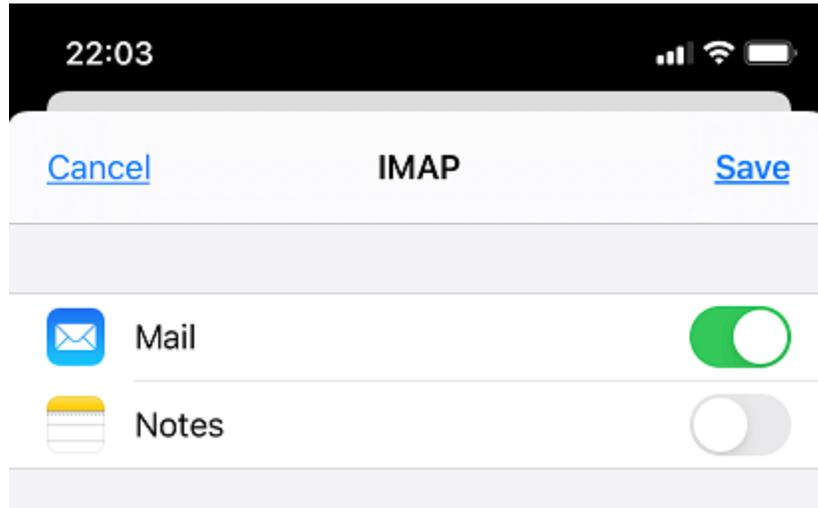
OUTGOING MAIL SERVER

Host Name example.com

Username john@example.com

Password

8. Once the connection is verified, choose what information you want to sync with your phone and tap **Save**.



9. Your iPhone will then verify your account information. Once it is finished, you will be taken to the "Mail" screen. Your account will now be listed in the **Accounts** section.

Note: If you are experiencing any difficulties with syncing your messages, you can manually configure the folders correspondence. To do this, select your newly created account and enter the **Advanced** section. Here you can choose a mailbox (**Drafts, Sent, Deleted, Archive**) and select a matching folder on the server. This way your folders will be in sync no matter where or how you access your email.