

## MICROSOFT TEAMS DIRECT ROUTING

**New!** Northland offers voice carrier services for Microsoft Teams users via Direct Routing.

Teams Direct Routing replaces Microsoft's calling plan and allows users to use Northland as their carrier for voice calls. Northland's Teams Direct Routing solution provides features and benefits over the calling plan provided by Microsoft.



### FEATURES + BENEFITS

- + Maintain voice services with Northland
- + Have the ability to mix routing plans with multi-location businesses
- + Use Microsoft Teams as your soft client for making calls
- + Click-to-call from Teams interface
- + Enjoy the Northland support advantage: 24/7 support line with 1-hour response times
- + Use Teams as your internal contact directory for calls plus presence, chat, and video
- + Not limited to calling plan service area
- + No per minute cost threshold
- + Allows for number portability

### PRICING

Pricing is based on a per call path basis but allows for on-demand scalability where you can easily increase or decrease your paths depending on your business needs.

- + \$14 per Teams Call Path
- + 5 Call Path Minimum