

# A UNIFIED COMMUNICATIONS SOLUTION FOR YOUR ENTIRE ORGANIZATION

0

0

1 Dupli Park Drive Syracuse, NY 13204 9560 Main Street Holland Patent, NY 13354 315.624.2216 www.northland.net





## The last two years have transformed the way businesses communicate + collaborate.

Hybrid and remote working environments have required businesses to find ways to adapt to easily and efficiently work together. As employees and clients alike are now more familiar and comfortable with remote work, it's hard to imagine asking them to go back to the way things were. The demand is only going to grow; now is the time to move your approach from reactionary to strategic.

Northland Communications' cloud-based communication & collaboration platform helps you reach more clients, more efficiently.



Business Unlimited is powered by the same technology as Zoom, Ring Central, and 8x8.



Our Business Unlimited solution allows you to mobilize, unify, and transform your client appointments and communicate with your employees with just one click. That means you can engage with anyone, anytime, anywhere, in any channel using any device, while having all the features you have come to expect from national competitors.

### WHAT YOU CAN EXPECT WITH NORTHLAND'S BUSINESS UNLIMITED SOLUTION

+ **Mobility:** Have the ability to utilize remote working options with cloud-based, data-driven solutions

+ Reliability: Fully encrypted, end-to-end

+ Security: Northland runs on Arista, giving our customers the highest security in the industry. It gives us better support in seconds and increases access to care when needed most + Partnership: We understand the benefits, risks, and proposed strategies to ensure a quality connection between you and your clients is critical

+ Local Support: 24/7 support with 1-hour response times and local technicians who are minutes away

+ Real People: No waiting in long call queues or dialing 1-800 numbers. Talk with a real person, every time

Are you ready to transform your telecommunications solution?



### **TECHNOLOGY TAILORED TO YOU**

#### Customize your solution to meet your needs! Mix and match our three licensing tiers.

**Premium User:** Ideal for employees looking to switch seamlessly between remote and office work. This feature rich license exclusively offers our virtual meeting solution, MaX Meeting.

**Standard User:** Designed for professionals on-the-go, this license mobilizes your phone system with our MaX UC soft-phone client. Users gain access to mobile and desktop phone applications.

**Value User:** Perfect for your primarily office-based staff, this license features our cloud-based VoIP desk phones and CommPortal self-management tool. All customized to your business needs.



#### Starting at \$24.00 per user\* Includes all basic telephony features, plus:

- CommPortal access
- Automatic Call Back + Recall
- Contact Management
- Desk Phone Customization
- Auto Attendant
- Custom Call Routing
- Multiple Call Appearances
- Custom Hold Music
- SIM Ring
- Speed Dial + Short Codes
- Voicemail to Email
- Call Reporting
- 10-Party Conference Bridge



#### Starting at \$29.00 per user\* Includes all value user features, plus:

- Max UC Mobile App
- MaX UC Desktop
- Call Control
- Instant Messaging
- Presence Information
- Click to Dial
  - Centralized Address Book
- Visual Voicemail
- Uplift from Chat to Call
- Call Manager
- Outlook Integration
- CRM Integration
- On-Demand Call Recording
- SMS
- End-to-end Encryption



#### PREMIUM

#### Starting at \$34.00 per user\* Includes all standard features, plus:

- HD Voice + Video Conferencing
- Scalable Participants Up to 500
- Screen Sharing
- Record Meetings
- Private + Group Meeting Chat
- Uplift from Call to Meeting
- Uplift from Chat to Meeting
- Collaborative White Board Tool
- Remote Desktop Control
- Waiting Rooms
- Breakout Rooms
- Polling
- Feedback Buttons
- Closed Captions
- End-to-end Encryption
- Custom Views
- And More!

\*Above pricing is for licensing only. Pricing is on a monthly basis and varies based on number of users and additional equipment. Your dedicated sales representative will help you identify your technology needs and cost per user.

#### Learn more: www.northland.net or (315) 624-2216