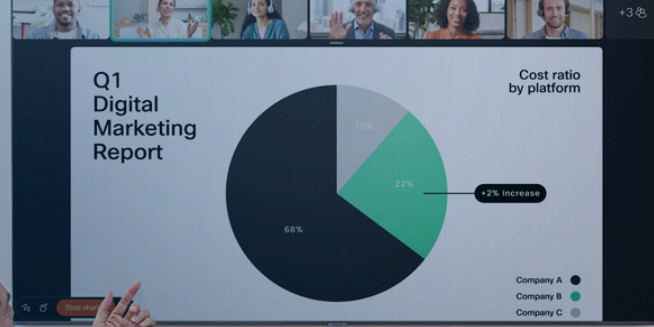




webex
by CISCO



Meet NorthX with Webex

Your single app to call, meet, and message.

Tired of Managing Multiple Communication Systems?

NorthX with Webex offers a single, all-in-one solution that combines powerful collaboration features with reliable PSTN calling.



Simplified Vendor Management: One provider, one bill, one point of contact.

Say goodbye to juggling multiple contracts and support channels for phone systems and collaboration tools. NorthX with Webex from Northland makes it simple.



Seamless Communication: Handle both internal and external calls from a single platform.

NorthX with Webex integrates both internal (VoIP) and external (PSTN) calling into a single platform, providing a consistent user experience. Employees no longer have to switch between different systems or devices when handling calls.



Dedicated Support: Get faster issue resolution with local support.

Our support team is local so we can come on site quickly when needed, we work to resolve your issues, not get you off the phone. All your support requests are managed by advanced technicians, reducing the time spent on troubleshooting.



Cost Efficiency: Benefit from bundled pricing and predictable costs.

NorthX with Webex offers a single contract and bundled pricing, allowing you to better manage your IT budget and avoid unexpected expenses while also eliminating the need for on-premise hardware.

Technology Tailored To You

Customize your solution to meet your needs!

- **Enhanced Voice:** Available with or without SMS, this plan is best for smaller organizations with one location needing to move communications to the cloud.
- **Webex Calling:** Available with or without SMS, this plan is best for midsize organizations looking for essential calling and meeting capabilities.
- **Webex Suite:** Available with or without SMS, this plan is best for midsize and enterprise organizations with multiple locations in need of expanding capabilities.
- **Customer Experience:** Best for organizations who need low-end professional key contact center capabilities and do not need the advanced features of a comprehensive contact center solution.
- **Webex Meetings:** Best for any size organization looking for remote meeting capabilities.

Enhanced Voice

CALLING

- Webex app (softphone + mobile)
- Desk phone option available
- Basic calling features
- Call recording
- Call back
- Integrations (Teams, Outlook, Slack)

Webex Calling

CALLING, MEETINGS, MESSAGING

- All Enhanced Voice features plus:
- Meetings
 - 70-minute meeting duration with 100 attendees
- Messaging
 - AI assistant for space summaries, help rewriting and translating messages

Webex Suite

CALLING, MEETINGS, MESSAGING

- All Webex Calling features plus:
- Unlimited meeting duration with 1,000 attendees
- 10 GB cloud meeting recording
- AI assistant for meetings
 - Catch me up
 - Summaries
 - Transcripts

Customer Experience

CALLING, MEETINGS, MESSAGING, CUSTOMER EXPERIENCE

- Webex app
- Meetings
- Messaging
- Contact center capabilities:
 - Queue management
 - Screen pops
 - Analytics
 - Reporting

Webex Meetings

MEETINGS

- AI assistant for meetings
- Secure lobby
- Closed captions
- Co-host privileges
- Advanced noise cancellation
- Unlimited meeting length with up to 1,000 attendees
- 10 GB cloud meeting recording