

Northland BU Connector App Fact Sheet



WHAT IS THE NORTHLAND BUSINESS UNLIMITED CONNECTOR APP?

The Northland BU Connector is an app available in Teams that allows users to make calls directly from Teams using Northland's phone services. Users business must subscribe to Northland's BU service and log in using their Subscriber telephone number and password.

Northland Communications phone services are easily accessed without leaving Teams.

The Northland BU Connector app allows Teams users to:

- + Make internal calls to colleagues, directly from a Teams chat.
- + Make calls to participants in Teams channels, to any of their registered phone numbers.
- + Dial any phone numbers, internal or external from the Northland BU Connector app tab without leaving Teams.
- + View call history and contact information in the Northland BU Connector app tab.
- + Make calls from history and contacts to any number using the app.
- + Use MaX UC Desktop, MaX Mobile on iOS and Android or have the app generate a call and connect it to your desk phone.

HOW DO YOU GET IT?

- + The app is available to all Northland Business Unlimited customers who use Teams.
- + Locate the BU Connector in Teams apps.
- + Log in using your Business Unlimited Subscriber telephone number and password.
- + Read the brief overview and select add to begin using the application.

WHAT YOU SEE

- + When you open the Northland Business Unlimited Connector App, it opens to the Call History window which displays missed, answered and outgoing calls.
- + View call history, work with your voicemail messages, view contacts, update your status and use the dial pad.
- + Click on any phone number to make a call from the Contacts or History.
- + Access a Teams contact card from a chat or channel to make a call using your Northland phone service.

The screenshot shows the Northland BU Connector app interface within a Teams environment. On the left, there is a sidebar with navigation options: Activity, Teams, Calendar, Files, U Connect..., and Apps. The main area is titled 'BU Connector' and has tabs for 'Phone', 'About', and 'Settings'. The 'Phone' tab is active, showing a 'Call History' window. Below the navigation, there is a status indicator 'Available for calls' and a dial pad with numbers 1-9, *, 0, and #. The call history table has columns for Caller, Number, Call type, Duration, and Date. The data in the table is as follows:

Caller	Number	Call type	Duration	Date
Stacey Maier	(315) 404-9630	Missed	-	11/16/2022, 1:39:45 PM
Stacey Maier	(315) 404-9630	Received	39s	11/16/2022, 1:39:40 PM
Greg Yates	(315) 624-2078	Received	7m 32s	11/16/2022, 11:20:35 AM
Stacey Spare	(315) 624-2021	Missed	-	11/15/2022, 2:44:20 PM
Stacey Spare	(315) 624-2021	Missed	-	11/15/2022, 2:44:12 PM
Stacey Spare	(315) 624-2021	Missed	-	11/15/2022, 2:44:06 PM
Stacey Spare	(315) 624-2021	Missed	-	11/15/2022, 2:43:56 PM
Stacey Spare	(315) 624-2021	Missed	-	11/15/2022, 2:32:10 PM
Stacey Spare	(315) 624-2021	Missed	-	11/15/2022, 2:31:50 PM
Stacey Spare	(315) 624-2021	Missed	-	11/15/2022, 2:31:06 PM
Stacey Spare	2021	Dialed	0s	11/15/2022, 2:27:50 PM
Stacey Spare	(315) 624-2021	Missed	-	11/15/2022, 2:24:43 PM