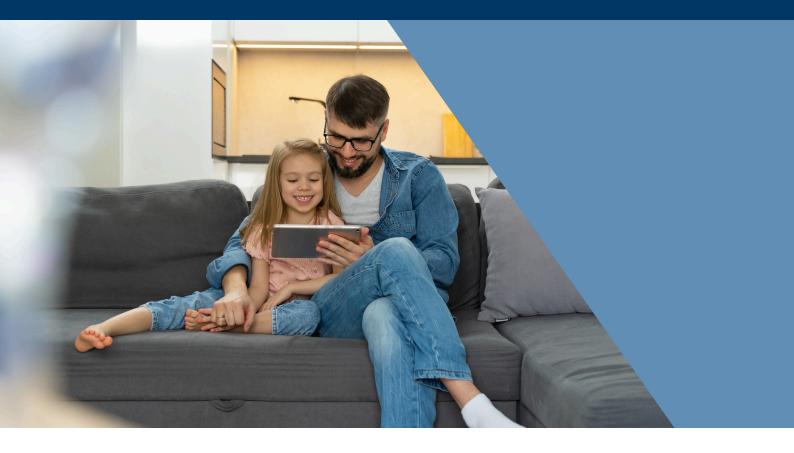


MDU Fiber Services: A Property Manager's Guide



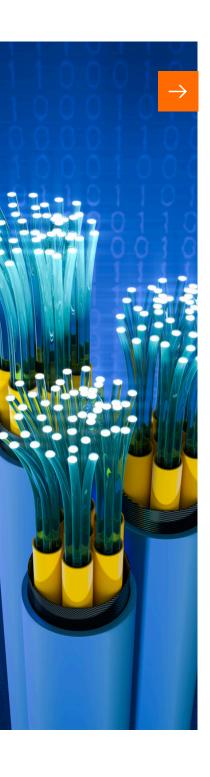
The Connected Living Experience Tenants Demand



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In today's digital world, reliable high-speed internet isn't a luxury – it's a necessity. Tenants expect seamless connectivity for work, entertainment, and everything in between. A slow or unreliable internet connection leads to frustration, complaints, and increased turnover. Northland FiberConnect provides the solution: a future-proof fiber optic network that delivers unparalleled speed and reliability to every unit in your building.

Why Choose FiberConnect?



Higher Property Values and Reduced Tenant Turnover

Fiber infrastructure boosts property values and attracts buyers. Happy tenants stay longer, reducing turnover costs.

No More Internet Headaches Say goodbye to fielding tenant complain

Say goodbye to fielding tenant complaints about slow internet. With FiberConnect, tenants receive direct customer support from Northland, so you can focus on managing your property.

Customizable Solutions We offer flexible options to suit v

We offer flexible options to suit your specific needs, including bundling internet with rent or direct tenant billing.

Easy Network Management

Tenants can easily manage their own Wi-Fi passwords and parental controls. Plus, dedicated fiber lines for each tenant mean no more slowdowns due to shared bandwidth.

Dedicated Local Support Our CNY-based team provides

Our CNY-based team provides personalized support, ensuring quick issue resolution.

FiberConnect Works for Your Property

Simple and Seamless Installation

Northland Communications works closely with property owners to ensure a smooth and efficient installation process.

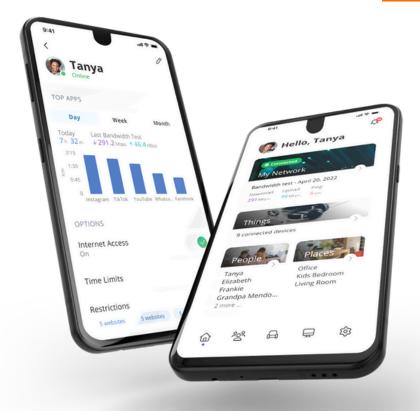
- Partnership Approach: We work together to make a solution that meets your property's specific needs.
- Fiber to the Unit (FTTU): Each tenant receives a dedicated fiber line, eliminating shared bandwidth and ensuring optimal performance.
- Minimal Disruption: Our experienced technicians work efficiently to minimize disruption during installation.
- Existing Buildings: We utilize existing pathways and conduits whenever possible.
- New Construction: We partner with developers to integrate FiberConnect into new building plans.
- No-Cost Options: Many properties qualify for no-cost cabling and installation!

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Tenants Have Control of Their Network



CommandIQ App



Your tenants can experience the ultimate Wi-Fi management with the CommandIQ app. This powerful tool puts them in complete control of their home network, right from their smartphone.

Easily manage connected devices, set parental controls to ensure safe online experiences, and create guest networks for visitors.

CommandIQ provides an intuitive and user-friendly interface, making it simple for anyone to optimize their Wi-Fi experience. Enjoy peace of mind knowing they have the tools to manage their network effectively.

Northland: Your Trusted Partner



Local Leader

Northland has served the Central New York community for over 110 years.



Extensive Fiber Network

Our 1,100+ mile fiber network ensures reliable and future-proof connectivity.



Total Solutions Provider

One bill, one point of contact, with customer support that is local and focused on solving your problem.



"Over the past several years, Northland Communications has been a preferred partner throughout our Upstate New York multi-family portfolio. Their fiber internet service is incredibly reliable and provides our residents with high-speed connections for whatever use they require. What sets Northland apart from others is their local presence and support. Whether ownership, property management or residents; Northland's team is readily available, professional, and most of all, easy to work with. "

Joseph Ghem - Lahinch Real Estate & Development





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