

Record Easy Attendant

From Any Telephone

Quick Reference Guide



To record announcements from any telephone, you will log into the voicemail system using your Easy Attendant access number and EAS pin, which was provided by Northland's System Administrator.

TO RECORD FROM ANY ACCOUNT PHONE:

+ Press the VM Key or dial *99.

NOTE: If the Mailbox information has been set to Fast Login and/ or Skip Pin on the Account Phone you are using, press * to enter the Easy Attendant access number and pin.

+ Enter your Easy Attendant access number and press #.

+ Enter the EAS Pin and press #.

NOTE: The first time you log on, you will be prompted to change your EAS Pin.

- + Press 1 to change your Easy Attendant Configuration
- + Press 1 to edit announcements. .
- + System advises which announcements are not recorded.
- + Follow the voice prompts to select the announcement to record.
- + Begin recording at the tone.
- + When finished recording, press # and the recording will play back.
- + Press 1 to save the recording.
- + Press 2 to re-record.
- + Press 3 to exit without saving changes.
- + Press 4 to continue recording where you left off.

TO RECORD FROM ANY EXTERNAL PHONE:

+ Dial (315) 671-0031.

+ Enter the Easy Attendant access number and press #.

+ Enter the EAS Pin and press #.

NOTE: The first time you log on, you will be prompted to change your EAS Pin.

- + Press 1 to change your Easy Attendant Configuration.
- + Press 1 to edit announcements.
- + System will advise which announcements are not recorded.
- + Follow the voice prompts to select which announcement to record.
- + Begin recording at the tone.
- + When finished recording, press # and the recording will play back.
- + Press 1 to save the recording.
- + Press 2 to re-record.
- + Press 3 to exit without saving changes.
- + Press 4 to continue recording where you left off.

IMPORTANT: WHEN FINISHED WITH ALL RECORDINGS, TURN ON YOUR EASY ATTENDANT:

- + Press * to return to the Main menu.
- + Press 1 to turn on the Easy Attendant.